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a free demo today

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Compliance. Done digitally.

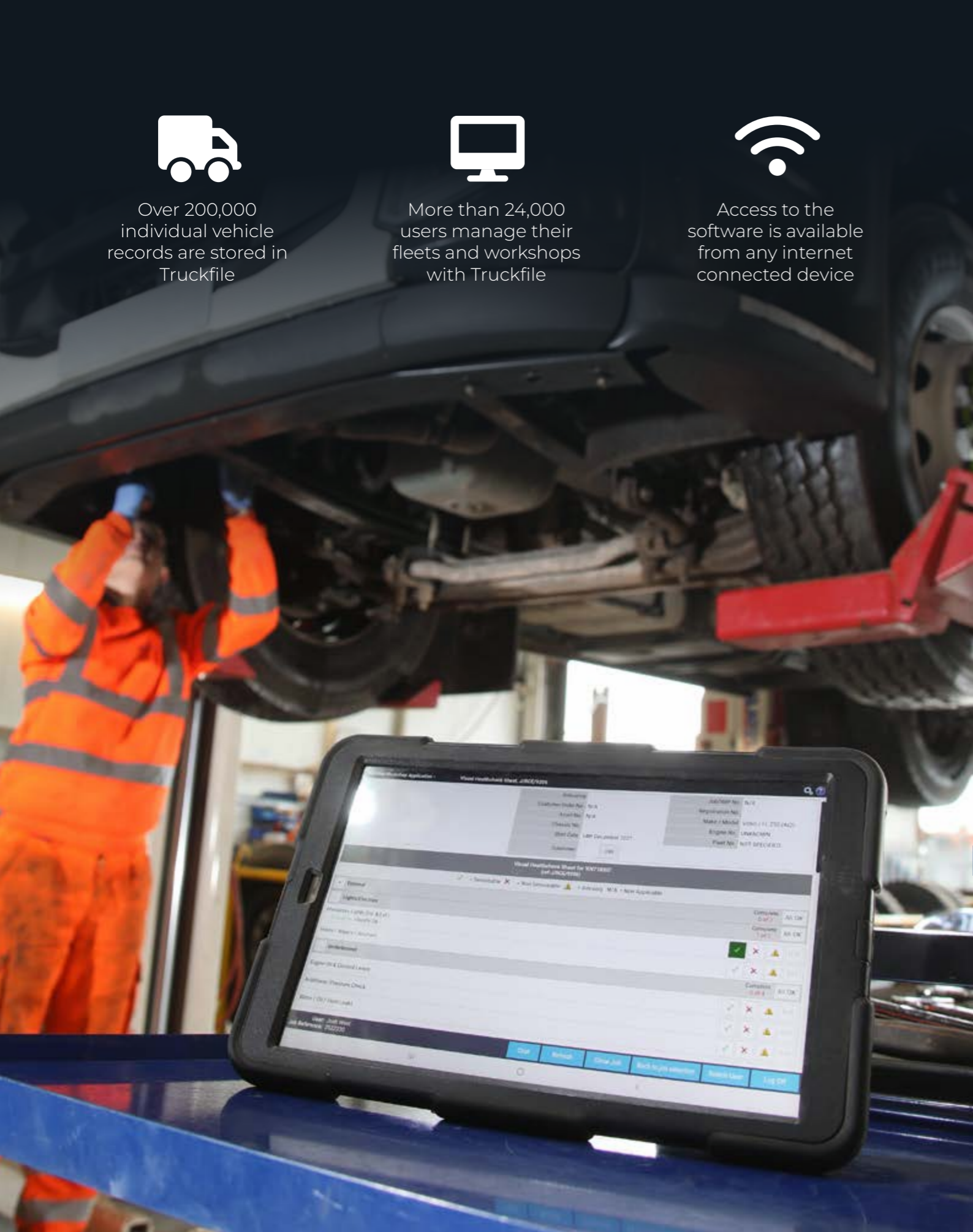Over 200,000 individual vehicle records are stored in Truckfile

More than 24,000 users manage their fleets and workshops with Truckfile

Access to the software is available from any internet connected device

Contents

FOR FLEETS

FOR WORKSHOPS

FOR DRIVERS

FOR MANUFACTURERS

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Fleet Management

Truckfile's Fleet Management system uses cutting-edge technology for the simple aim of keeping operators informed, safe and compliant.

Old-fashioned recording on endless sheets of paper is out – in comes a computer-based replacement that is quicker, easier and far more secure.

Truckfile Fleet Management means all vehicle records are created, updated and safely stored on computer – and can be easily accessed, with a secure username and password, on a PC, laptop or tablet.

Details of all vehicle safety checks, workshop inspections and any job carried out, from start to finish, are held permanently in electronic files, with no need to keep track of endless sheets of paper.

Every document relating to every vehicle is available instantly, at the fleet manager's fingertips, with just the click of a mouse. Compared to outdated paper recording, the improvement in ease and efficiency is a revelation.

Truckfile stores every update in a vehicle's history, from the moment you start using the system – but the software looks to the future too. Upcoming events such as scheduled inspections, safety checks and MoT tests can be included, to ensure planning ahead is as painless as possible.

Truckfile is not just for fleet managers though. Digital recording makes life easier for workshop staff too, from managers to technicians. The system can even be used by drivers for their daily walk-around checks. Everything recorded is immediately filed away in the correct place, providing full visibility across the entire fleet line-up.

Safe and Secure
Truckfile's fully backed-up storage means documents will never go missing again

Complete Compliance
Keep all your vehicles ahead of legal and safety requirements

Support On Call
We're on hand to help our customers get the best from our systems

Truckfile Fleet Management is all about helping fleets to be compliant, and operate as smoothly and efficiently as possible – ironing out unwanted hassle, delay and cost along the way. With Truckfile, assurance that all vehicles are 100% legal and safe comes as standard.

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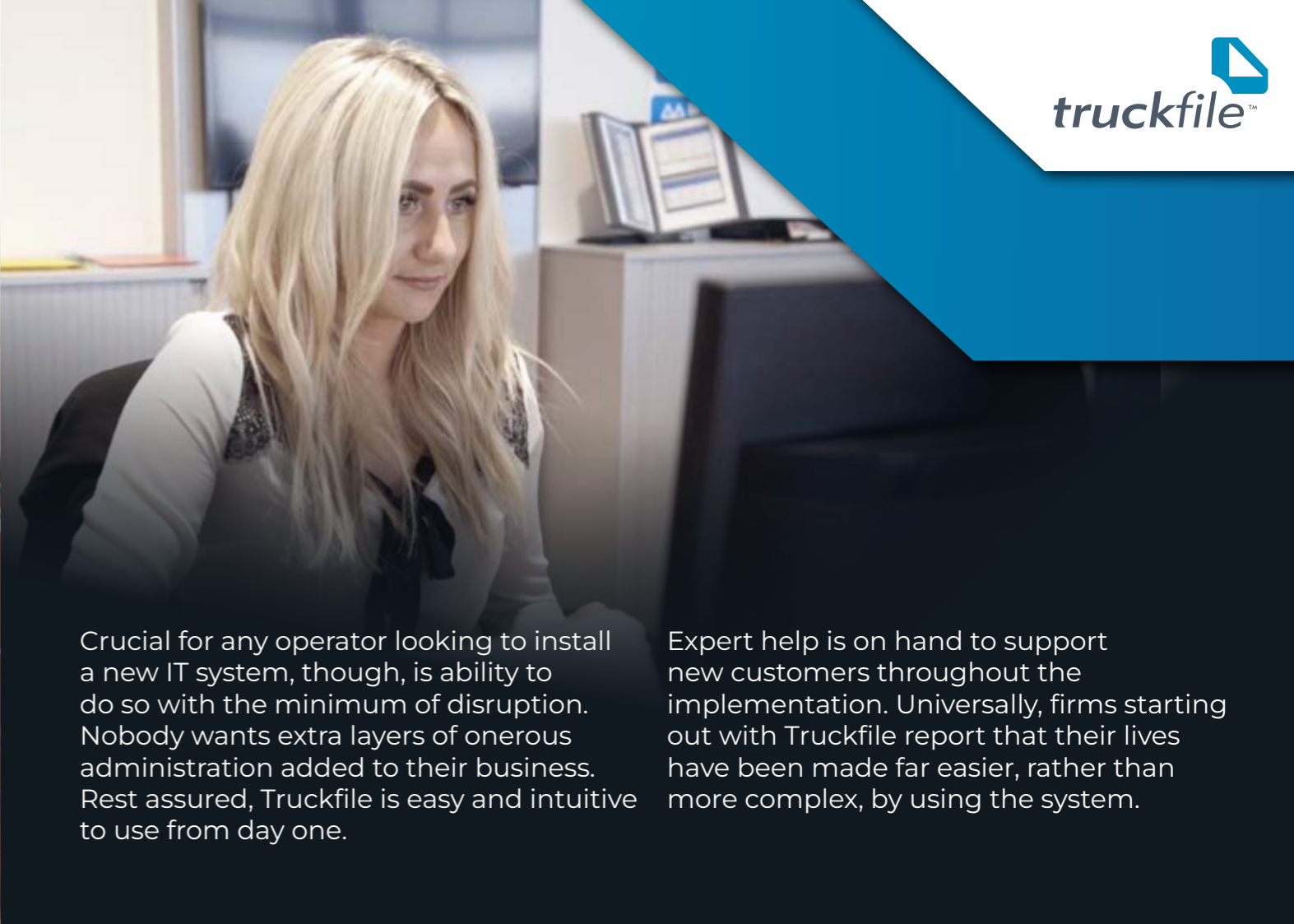@truckfile
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DVSA Earned Recognition

Truckfile is the key that unlocks the door to DVSA Earned Recognition status.

If you're looking for a partner to help you reap the benefits Earned Recognition can bring – and for the process to be as smooth and hassle-free as possible – Truckfile is the first name on the list.

As an Approved IT supplier, Truckfile has been helping fleet operators achieve Earned Recognition since the earliest days of the Driver and Vehicle Standards Agency's project – the first haulier to sign up to the ER pilot scheme did so using Truckfile to demonstrate its compliance.

Earned Recognition depends on an IT system that can record and store comprehensive data files on every vehicle in a fleet, and provide the required information directly to DVSA. The requirement for roadside checks is reduced greatly as inspectors are able to verify remotely that all compliance standards are being met.

Crucial for any operator looking to install a new IT system, though, is ability to do so with the minimum of disruption. Nobody wants extra layers of onerous administration added to their business. Rest assured, Truckfile is easy and intuitive to use from day one.

Expert help is on hand to support new customers throughout the implementation. Universally, firms starting out with Truckfile report that their lives have been made far easier, rather than more complex, by using the system.

Early Start
Truckfile is an approved IT supplier for Earned Recognition

Helping Hand
Truckfile's technical experts are there to help throughout the installation

Reap the Benefits
Achieve and maintain all the advantages that Earned Recognition status brings

Truckfile will ease you down the path to becoming an Earned Recognition operator – but the benefits don't stop there. As well as proving your compliance status, the system's electronic record-keeping and secure storage will help make the management of your vehicle fleet smoother than ever before.
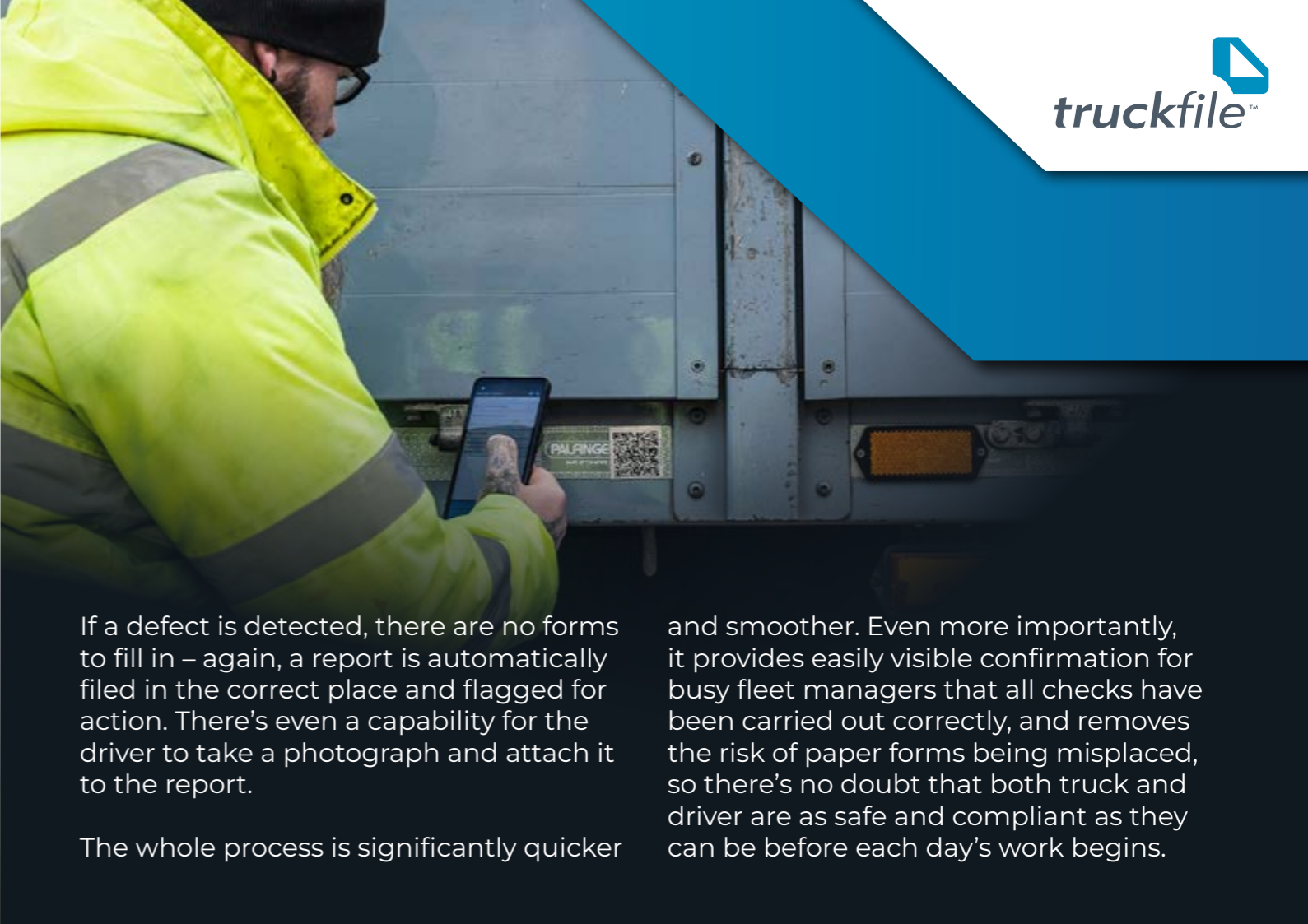
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EARNED RECOGNITION
DVSA
Approved IT supplier

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Driver Check

Truckfile's family of vehicle and workshop management products cover all aspects of transport operation.

But the Driver Safety Check system is about putting a real benefit in the driver's hands – literally.

That's because the entire process is now entirely paper-free, with each individual check carried out by a hand-held tablet or mobile phone. All the driver need do is scan a series of QR codes fixed to the vehicle at each of the areas to be inspected – the system then logs that the check has been carried out, and updates all fleet records automatically.

If a defect is detected, there are no forms to fill in – again, a report is automatically filed in the correct place and flagged for action. There's even a capability for the driver to take a photograph and attach it to the report.

The whole process is significantly quicker and smoother. Even more importantly, it provides easily visible confirmation for busy fleet managers that all checks have been carried out correctly, and removes the risk of paper forms being misplaced, so there's no doubt that both truck and driver are as safe and compliant as they can be before each day's work begins.

Smart Thinking
QR codes can be scanned easily with a smartphone or tablet device

Click and Go
Any defects can be recorded instantly by simply taking a photograph

Seeing the Big Picture
A history of each check is automatically stored in the vehicle's Truckfile record

Truckfile Driver Safety Check follows DVSA guidelines so drivers and fleet managers alike can be assured their vehicles are safe and legally compliant.
Drivers know their checks are automatically recorded, filed and acted upon, providing the confidence they need to do their jobs with full security.
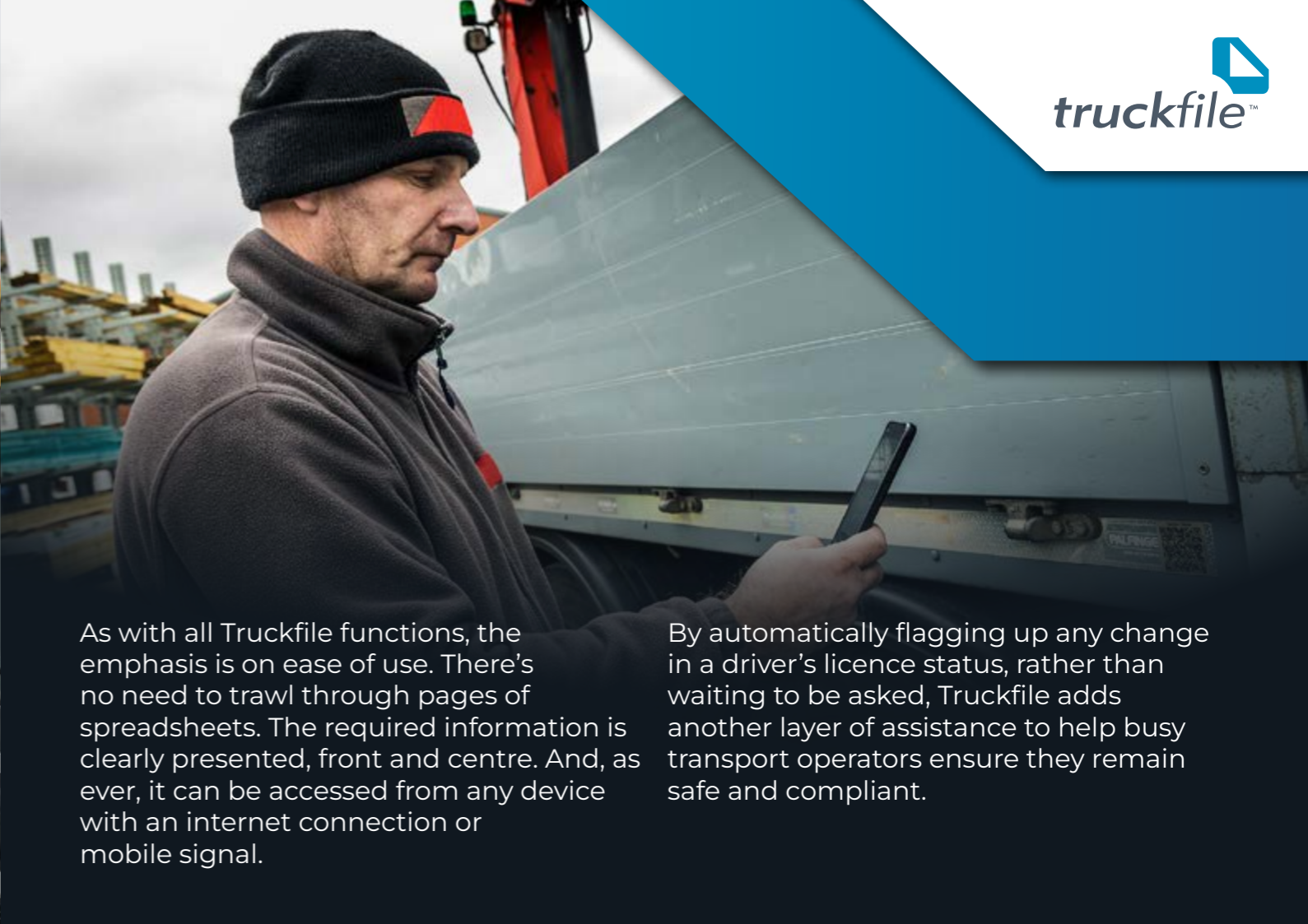
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Licence Check

Truckfile can also be set up as a simple yet effective tool to monitor the licence status of all drivers, for a particular vehicle or a whole fleet.

The Licence Check function works in two ways – operators can manually add details to their records, as they become known. But Truckfile can also automatically request updates from DVLA, at regular, pre-set intervals, and flag up any exceptions. So, the system can alert fleet managers to any new penalty points added to a driver's licence – or, equally, to any points removed from a licence when they expire.

Licence Check's parameters can be set by the customer, to suit their own operation. So, for instance, it can report on all licence holders once every three months. Or it can be tailored to look into the cases of any drivers flagged as high risk at more regular intervals. Because checks are scheduled and carried out automatically, customers can rest assured that they are never missed.

As with all Truckfile functions, the emphasis is on ease of use. There's no need to trawl through pages of spreadsheets. The required information is clearly presented, front and centre. And, as ever, it can be accessed from any device with an internet connection or mobile signal.

By automatically flagging up any change in a driver's licence status, rather than waiting to be asked, Truckfile adds another layer of assistance to help busy transport operators ensure they remain safe and compliant.

Multi-Tasking
Truckfile is constantly expanding the range of jobs it can handle

Made to Measure
The Truckfile system adapts to meet the needs of its customers

Collaborative Approach
Truckfile takes pride in its deep understanding of customers' businesses

By bringing yet more functions under a single umbrella, Truckfile reduces the time and effort spent on administrative tasks and keeps fleet operations running smoothly.

Contact us to find out more about how Licence Check improves compliance, contact us on: 01527 595566 or info@truckfile.co.uk

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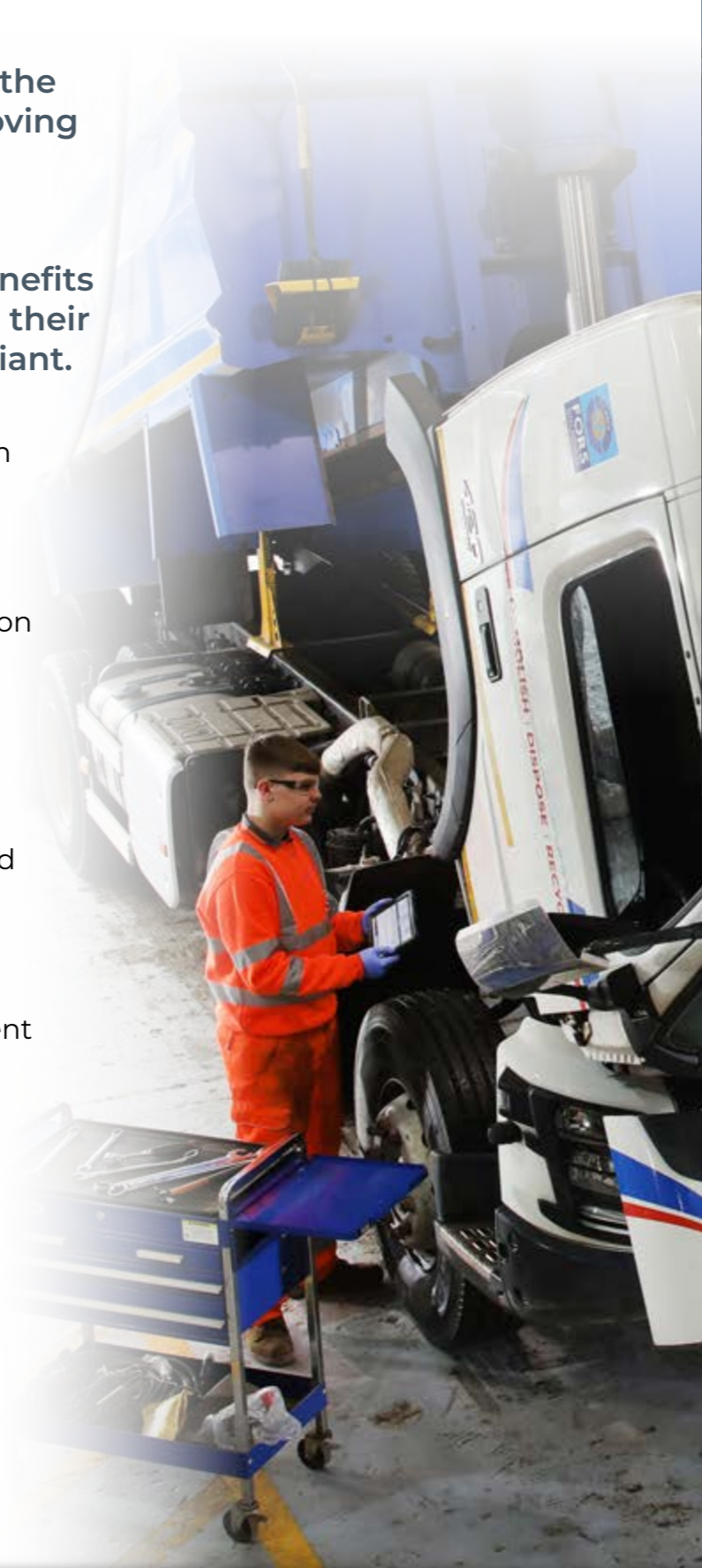
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Workshop Management

Truckfile Workshop Management is the most useful tool in the box for improving efficiency, speed and productivity in vehicle workshops.

But workshop customers see the benefits too – Truckfile helps keep them, and their drivers and vehicles, safe and compliant.

The system uses cutting-edge technology in place of endless sheets of paper, which are easily lost or damaged. All records relating to every vehicle are updated in real time, as technicians go about their work, and are stored securely and permanently. Information is available at the click of a mouse, making hunting for documentation a thing of the past.

Truckfile scheduling is fully integrated with the workshop system which allows the planning of future events, such as scheduled safety inspections, MoT tests and Lolers etc. Managing or allocating tasks becomes the work of moments, either from the office or even remotely, and planning ahead is far easier. Parts ordering and stock management is greatly simplified too.

Workshop customers who have Earned Recognition status, or are thinking of applying, can benefit from the fact that Truckfile is a DVSA approved IT supplier.

A workshop that uses Truckfile is also demonstrating its own commitment to maintaining the highest standards of service, by helping its customers collect, collate and keep all the information they need to prove they are meeting their own safety and compliance standards.

Truckfile is well proven and so is the team that supplies it. Customers benefit from comprehensive support throughout the installation and implementation phases and beyond, and the system can be tailored to meet individual needs.

Tried and Trusted
Already in use by some of the biggest names in the industry

Clean and Simple
No more unreadable paper sheets when all records are stored electronically

Safe Keeping
Truckfile's digital information storage is permanent and secure

Service providers who choose Truckfile know that the benefits, in terms of improved safety, efficiency and compliance for their customers, are well worth it. Customers can rest assured that workshops using Truckfile are dedicated to maintaining the highest standards.

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Technician Application

Truckfile's Technician Application is the clean, simple and efficient replacement for paper inspection and job sheets.

The App makes life easier for technicians and their managers – but customers benefit too, through comprehensive, accessible and secure recording.

Using Apple iPad or Android hand-held tablet devices, technicians can carry out inspections quickly and easily. Any defects can be recorded – with photographs and videos attached if necessary, taken on cameras integrated into the tablets. Each step must be answered before the job is completed, so nothing is ever missed.

Inspection sheets are stored automatically and available for reference at the click of a button by both workshop staff and the customer, adding to the fully traceable information trail for every vehicle. Paperwork never gets soiled – or worse, lost – and is automatically and securely filed as soon as it's completed.

The Technician Application builds on Truckfile's paperless recording systems which have been proven in use, in workshops across the country, since 2006. Franchised dealers, independent suppliers and operator-maintained fleets alike have come to rely on Truckfile's easy-to-use equipment.

The App is highly customisable too – it adapts to the way your workshop functions, not the other way around. Truckfile's tablet devices are user-friendly, clear and simple to understand, so that even people with little experience of using touchscreen devices quickly become comfortable and confident with them.

And, as with all Truckfile systems, help for those using the Technician Application is never far away – the Truckfile head office team is always on hand to offer support and advice.

Easy Does It
Truckfile's Technician Application is simple to use but highly effective

Picture This
Defects can be photographed or videoed to save time

Live Tracking
Jobs can be viewed in real time giving an insightful overview to managers

The Truckfile Technician Application is the tool for those working at the sharp end of vehicle maintenance. But it knits together seamlessly with other products in the Truckfile family to provide a clear and precise picture of all vehicle and workshop activity.

Contact us to find out more about our technician's application: 01527 595566 or info@truckfile.co.uk

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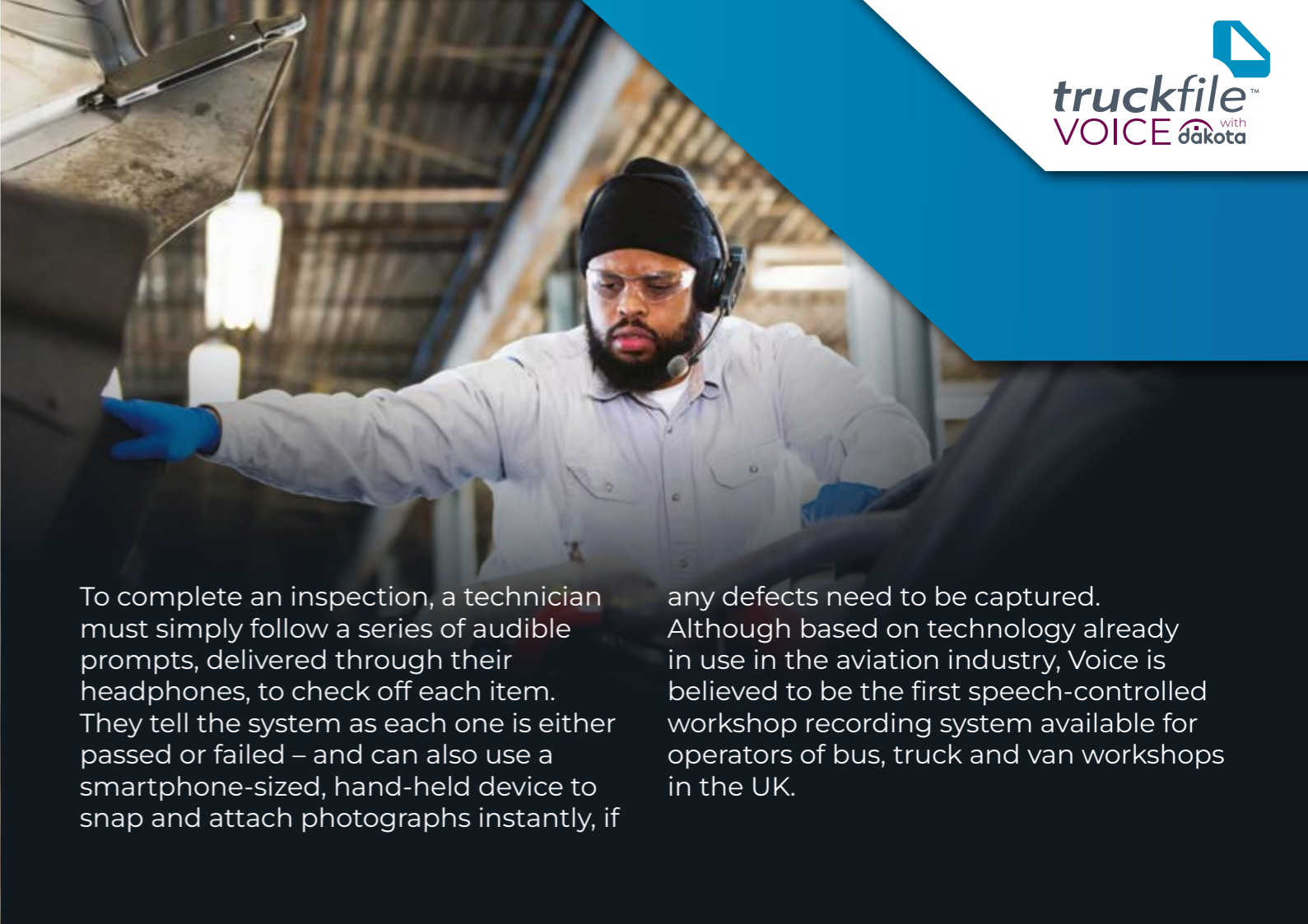
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Truckfile Voice

Truckfile has teamed up with Dakota Integrated Solutions, a leading provider of Honeywell voice-directed solutions that are purpose-built for the maintenance & inspection marketplace.

Truckfile Voice boosts vehicle maintenance to the next level of efficiency - using spoken words, instead of paper or keyboard, to record all updates. Quick, easy and intuitive to use, Voice also offers the potential to increase the speed of vehicle inspections, and increase workshop profits.

The innovative Voice system allows workshop staff to carry out inspection and repair jobs using a series of 'hands-free, eyes-free' spoken commands. Technicians wear a light, comfortable headset which incorporates a microphone – and simply say what they see as the job proceeds.

The equipment then logs their responses. Details are saved and records updated automatically, with no extra time required for inputting.

At a stroke, Truckfile Voice can speed up the process by an average of 25%. For instance, if a technician could previously complete four inspections per shift, the system will allow them potentially to manage five in the same time – a massive increase in productivity.

To complete an inspection, a technician must simply follow a series of audible prompts, delivered through their headphones, to check off each item. They tell the system as each one is either passed or failed – and can also use a smartphone-sized, hand-held device to snap and attach photographs instantly, if any defects need to be captured. Although based on technology already in use in the aviation industry, Voice is believed to be the first speech-controlled workshop recording system available for operators of bus, truck and van workshops in the UK.

Just Say the Word
Truckfile Voice makes vehicle inspections quicker and easier than ever before

Change up a Gear
Efficiency gains help your technicians complete more work in the same time

Proven Performance
Voice is based on technology already in use in the aviation sector

Voice represents a major step forward in the quest to help commercial vehicle workshops operate as efficiently and profitably as possible. It's a simple piece of equipment to use but has huge potential. Voice is set to become the most useful tool in the workshop.

Contact us to find out more about our voice-directed workshop management software: 01527 595566 or info@truckfile.co.uk

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Workshop Web

Truckfile Workshop Web is a simple solution to help operators ensure the integrity of their management systems across fleets maintained by more than one supplier.

Retaining many of the key basic functions of the full Truckfile package, Workshop Web extends the coverage of digital recording further than ever before.

Workshop Web is tailored to the needs of customers who, for example, have the majority of their vehicles maintained in Truckfile-equipped workshops but send some – perhaps older, out-of-contract trucks, or specialised trailers – to suppliers which do not have Truckfile installed.

The web-based system allows the operator to grant workshop staff access to basic Truckfile functions, in order to standardise recording across an entire fleet, regardless of who carries out the maintenance.

Workshop Web lets the operator send digital forms to the service provider, who can then complete all documentation electronically. It also allows for real-time updates on the status of any jobs.

Information returned is automatically stored in Truckfile and all files are updated, with no need for extra inputting.

The operator maintains full control at all times, including the ability to set permissions to allow only necessary functions to be accessed.

Workshop Web does not replace Truckfile Workshop Management package's superior functionality. But it will be of great benefit to operators who use a range of repairers for a small number of maintenance tasks.

Spin a Wider Web
Allows customers to spread the benefits of digital recording further

Managed Access
Even suppliers who don't have their own Truckfile system can update records

In the Driving Seat
The operator retains full control over what functions can be accessed

Workshop Web allows customers to apply the advantages of digitised management across an entire fleet – not just to 'core' vehicles. It demonstrates Truckfile's determination to keep exploring ways to make its systems more useful and accessible to more people, more of the time.

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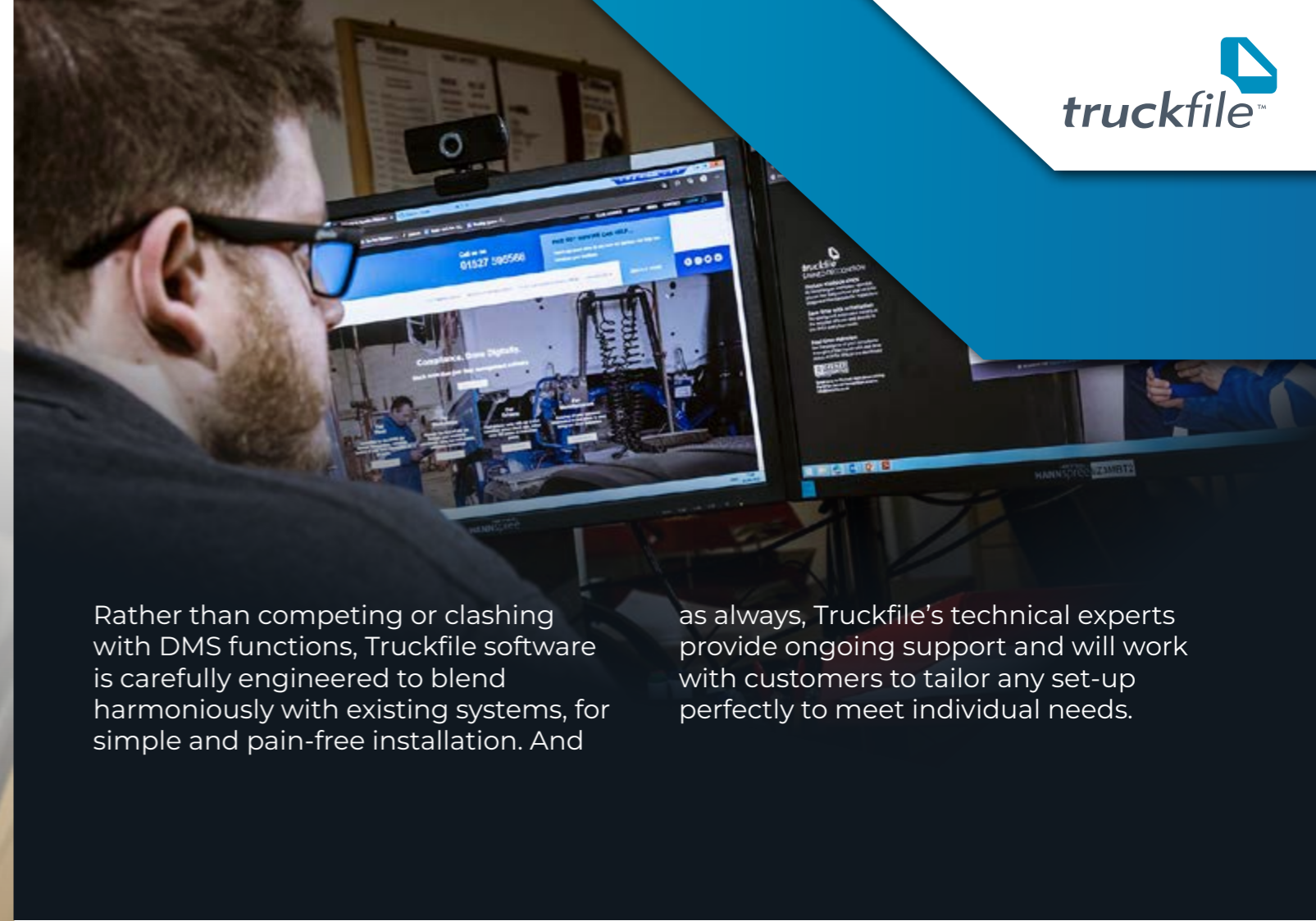@truckfile
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Dealer Management System Integration

Truckfile is designed to integrate seamlessly with a range of leading Dealer Management System software suites.

Any job scheduled in Truckfile will automatically check DMS systems for work slots, service advisor and technical skill availability, and create a booking in the diary. Or, if there is no availability, it will offer an alternative date within the prescribed timeframe. Any job raised in Truckfile will also create a repair order within the DMS for the work carried out – and all related records are automatically updated.

Using Truckfile in this way reduces manual inputting, provides reliably accurate transfer of data, ensures contact with customers is correctly scheduled – and avoids the risk of human error mistakes.

Effective synchronisation of Truckfile and DMS data helps build a single, clear and detailed picture of work in progress across a dealership. The two systems working hand in hand can be a powerful tool for efficient workshop planning, as well as helping both service advisors and marketing specialists to communicate with customers in a more targeted manner.

Rather than competing or clashing with DMS functions, Truckfile software is carefully engineered to blend harmoniously with existing systems, for simple and pain-free installation. And as always, Truckfile's technical experts provide ongoing support and will work with customers to tailor any set-up perfectly to meet individual needs.

The Power of One
Bring Truckfile functions and DMS into a single streamlined process

Working in Harmony
The two systems interlock fully to provide a perfect cohesive whole

Focused Performance
Designed to help busy operations run as smoothly as possible

Truckfile doesn't just unearth a mine of information – it also allows customers to access and use the data provided, for productive gains, as easily as possible. By integrating its abilities with those of a dedicated Dealer Management System, Truckfile can help Dealerships to improve their customer experience and operational efficiency, as well as boosting employee satisfaction.

Contact us to find out more about our DMS integration options: 01527 595566 or info@truckfile.co.uk

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Integrated Telematics

Truckfile Telematics tells you not just where your vehicles are, in real time, but how they're performing.

A wide range of vehicle and driver data, available remotely at the click of a mouse, helps you get the very best from your assets.

Truckfile Telematics relies on a small 'black box', which connects to the vehicle's own electronic system. This harvests information across a comprehensive set of parameters, which can then be accessed from any computer screen with the use of a secure password.

Traffic planners can use Telematics to monitor the movement of every vehicle in a fleet, so routes and drops can be planned with optimum efficiency – and any emergency re-routing measures can easily be applied.

Data on aspects such as fluid levels, and the status of wear-and-tear components like brake pads, is also constantly transmitted – providing important extra knowledge which feeds into the planning of maintenance schedules.

Driver behaviour and fuel usage can be monitored too. Side by side, the two sets of figures provide a picture of driving patterns which can help managers to understand where extra training should be offered, to assist a driver in achieving optimum fuel economy.

Optional features can be added – in-vehicle coaching can help drivers hit the highest mpg returns while out on the road. Truckfile Telematics can also connect with in-cab video cameras and tyre pressure monitoring systems to provide managers with yet more visibility of the status of their fleets.

Plug and Play
Connects easily to your vehicle, through the OBDII port or via an adapter

Eyes on the Road
Wherever your vehicles are, they feed back information to Truckfile

Data Harvest
Collects a broad spectrum of figures from a wide range of sources

Integrating seamlessly into the Truckfile family of products, Telematics will help to improve the efficiency of your fleet management and the economy of your vehicles on the road. Knowledge is power – and with Truckfile Telematics you'll build a more detailed information database about your fleet vehicles than ever before.

Contact us to find out more about our integrated telematics: 01527 595566 or info@truckfile.co.uk

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Case Study: Collard Group

Waste management specialist Collard Group has revolutionised its workshop and fleet management, with the help of industry-leading digital systems from Truckfile.

The Hampshire-based operator is now using Truckfile packages to keep its fleet of 140 trucks and 110 vans safe and compliant, and to ensure the smooth and efficient operation of its three in-house maintenance sites – which are soon to be joined by a fourth.

For Transport Manager Lee Troddyn, the benefits are clear. "Probably the most outstanding advantage for me has been the way Truckfile gives me a broad, yet finely detailed overview of everything that's going on with our vehicles and in our workshops," he said. "The information is so easily accessible and I have a level of visibility that I could never have imagined previously, over aspects such as vehicle defects, rectification work, and compliance. The fact that our compliance score has remained very high throughout the challenges of the past 18 months just goes to show what a great team we have here."

Truckfile's system means that all vehicle safety checks, workshop inspections and any maintenance or repair activities carried out, from start to finish, are recorded electronically. Details are stored securely and permanently in computer files, which remain easily accessible, so there's no need to keep track of endless sheets of paper. Truckfile is also a validated IT systems provider for the DVSA Earned Recognition scheme.

"Before installing Truckfile our record-keeping was all paper-based – very old-school," recalled Mr Troddyn. "We felt it was time to take advantage of the benefits technology can bring, and ran a trial with two rival suppliers of computerised management packages. The results left us in no doubt – while the other system was difficult to use and very rigid, we found Truckfile simple and user-friendly from day one.

"Compared to the way we used to do things, the change is like night and day. From my desktop I can now click a mouse and see every piece of information I need for any vehicle.

"Keeping tabs on our workshops is far easier too," he continued. "This is especially advantageous in the case of our busy Eversley site, which has five bays and is open 24 hours a day. Meanwhile our technicians find the Truckfile hand-held tablets very intuitive to handle. Using the system has speeded up and simplified the process of completing vehicle inspections, and reduced the risk of human error in recording to almost zero."

"Importantly, all of this has been achieved with minimal upheaval, thanks to excellent support from the Truckfile team who have guided us through the installation and implementation process. I cannot praise their customer service highly enough."

Collard's fleet comprises skip loaders, tippers and 'roll-on, roll-off' rigids and concrete mixers, ranging from 7.5 to 32 tonnes gvw, as well as tractor units that work with tipping, movable floor and low-loader trailers. Two of these are STGO heavy haulage units rated for work at gross train weights of 80 and 150 tonnes, respectively. The line-up is dominated by Volvo.

With more than 25 years in the business, Collard is one of the leading waste management and demolition specialists in the South of England. Trucks work from headquarters at Eversley, near Hook, as well as a network of five other sites across Hampshire, Berkshire and Surrey.

The company operates proudly under an ethos of sustainability, and works to a zero-to-landfill target. Services offered to both commercial and domestic customers include demolition, earthworks, skip hire, haulage, waste management and recycling, aggregates and, most recently, sustainable ready-mixed concrete produced using recycled construction and demolition waste.

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Case Study:
CRS Building Supplies

CRS Building Supplies has joined the Driver and Vehicle Standards Agency's Earned Recognition scheme, with the help of Truckfile digital fleet management systems.

The Somerset-based builders' merchant was awarded the coveted status in acknowledgement of its commitment to compliance with all fleet safety requirements. CRS runs 34 heavy trucks – DAF CF rigids at 12, 16 and 26 tonnes, and 7.5-tonne FUSO Canter 7.5-tonners – alongside 13 Isuzus which at 3.5 tonnes gvw. All make deliveries of a variety of building materials to commercial and domestic customers, across Somerset and beyond, from 12 CRS depots across the county. A 13th is due to open later this year, in Minehead.

As a result of gaining Earned Recognition, CRS has not only publicly proved its excellent compliance rating but can now look forward to fewer time-consuming checks on its vehicles while they are out on the job. Part of the benefit of the scheme is that DVSA staff already know certified operators are meeting the highest standards. Transport Manager Paul Gibbard started using Truckfile's computerised system to help keep track of all maintenance and compliance information for his vehicles a little over a year ago.

"We weren't looking at Earned Recognition initially," he recalled. "We just wanted a programme to run our assets on. Truckfile was one of four we looked at, which we then shortlisted down to two. In the end the result was clear – Truckfile won hands down, thanks to an excellent demonstration of its capabilities from the very professional team. As we'd hoped, the computerised system made the job of keeping up to date all our vehicle service records, and other paperwork required for fleet operation, far simpler. As a Fleet Manager it's given me two major advantages: I now have a much more detailed overview of everything that's going on with all our vehicles; and the information is a great deal easier to access than ever before."

The decision to apply for Earned Recognition came soon after CRS's Truckfile installation, when Mr Gibbard realised all the data he would need to provide to DVSA was recorded by the system, ready to present to the agency's inspectors. "We knew we were doing everything right in terms of compliance but the problem, previously, had been that we didn't have a system in place to share the required information," he said. "Because Truckfile is highly automated and completely secure, everything is always filed in the correct place and no documents ever get lost. Sending the necessary updates to DVSA, to ensure our continuing Earned Recognition status, is now very straightforward.

"Applying for, and gaining Earned Recognition with the help of Truckfile has not led to any increase in paperwork for me or my team," Mr Gibbard added. "In fact the administration of our fleet is more streamlined and efficient than ever before."

He continued: "Truckfile continues to be much more than a tool to help us keep our ER status, though. It's now an indispensable aid in keeping our fleet operation running smoothly, and has wider benefits too. For example, before Truckfile if a driver found a defect on a truck he'd have to report it via a paper defect book to his depot manager, who would then need to scan and send the information back to us – all of which was very time-consuming.

"Now, our drivers use Truckfile to complete their walk-around checks, scanning QR codes on the vehicle with their mobile phones as they go. If a fault is found the system flags it up to me and my team immediately. Not only is the defect reported much quicker, but that's also one less thing for the depot manager to worry about, so he or she can focus fully on the job of looking after our customers."

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