



Chris Lewis
FIRE & SECURITY



TO
FIRE
CONTROL
ROOM

“

It is unusual to find a company like Chris Lewis Fire & Security that will go the extra mile to integrate the systems and not shy away from the challenge.

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Robert Arpino
CEO Windrush Frozen Foods



Trust the experts

Chris Lewis Fire & Security is a leader in the design, installation and maintenance of fire and security systems for residential, commercial and public sector customers.

At the heart of our business is a genuine desire to set new standards in our industry. As early adopters of IP-based technologies, we were one of the first installers to invest in IT, equipping us to deliver best-of-breed networked and wireless solutions. Our proactive approach has also enabled us to set new standards for customer service. We constantly strive to work smarter and harder in order to exceed expectations and have built a team and infrastructure which delivers an exceptional customer experience.

We have a wide ranging product knowledge and installation experience that is second to none, and use some of the most sophisticated back-office systems in the business. So you can be confident that we will not only design and deliver a fire and security system around your needs, using the most appropriate technology, but you will also receive the highest levels of service.

We go the extra mile

For new installations, assessing your needs is paramount and usually requires a full survey of your premises. Our skilled team will listen to your concerns and guide you through the options available before presenting you with a tailor-made solution.

Quotations include drawings where necessary, and fully disclose the products and technologies we feel best meet your brief. Unlike some installers, we are not tied to specific manufacturers, so we always aim to match your needs and budget with the best available technology.

Our engineers never leave a job until they you are completely satisfied with the quality of their work and you fully understand how to operate your system. For larger, more complex sites, we also offer bespoke training which can be delivered either on site or at our training suite in Oxford. All of our courses can be geared as introductory or refresher courses depending on your requirements.

We carry an impressive array of industry accreditations, guaranteeing you peace of mind that we meet the highest standards with every fire and security installation.

Our Fire & Security Services

Intruder alarms

Protecting property is high on everyone's agenda. An intruder alarm system is a powerful deterrent to trespassers and would-be burglars, and is a proven means of protecting your premises, its contents and occupants.

From movement sensors to perimeter beam detectors, door contacts to vibration sensors, our extensive product knowledge enables us to recommend the most appropriate solution for your property and requirements. And with the wealth of knowledge and experience accumulated by our skilled design, engineering and programming teams, we are equally well-equipped to install a wireless intruder alarm in a listed residential building as we are a fully-integrated intrusion detection system across a complex multi-site organisation.

All alarms fitted by us comply with European standards and additional peace of mind can be provided by our options for monitoring and police response.

Access control

The ability to allow or deny physical access to a building or area has never been so straight-forward, yet so sophisticated. Our access control capabilities encompass video and audio entry systems, card swipe and proximity readers, and biometrics – all of which can utilise advanced IP technology to integrate with other systems via broadband or wireless.

No longer the domain of large organisations with big budgets, access control systems are readily accessible and affordable. A fact demonstrated by a client base ranging from private homes and small offices to hospitals, construction plants and university halls of residence.

CCTV

Advances in digital technology and the ease of access to stored images have caused a rapid rise in the use of CCTV for crime prevention, detection and surveillance. Today's CCTV systems are intelligent and intuitive, and their appeal is enhanced by inconspicuous, high definition cameras, simple user interfaces, and video analytics.

Our CCTV design and installation experience spans single camera systems to full surveillance suites for university campuses and town centres. As an independent installer we can advise you on the best technology and equipment, as well as the legislative requirements, codes of practice and operational guidelines that you need to consider. We also offer Level 2 training for CCTV operators requiring formal assessment.





We've been incredibly impressed... They took the time to really understand our requirements.



David Smith
Draper Tools



Fire

In 2005, legislative reform introduced the need for employers, building owners and occupiers to have a greater understanding of fire safety and to ensure compliance. Our fire safety services include the provision of fire risk assessments, as well as the design, installation, commissioning and maintenance of fire detection and suppression systems, disabled refuges, and extinguishers.

As an independent installer we recommend open protocol fire systems, which give clients freedom of choice for ongoing maintenance and system upgrade. We are, however, happy to take over and maintain existing closed protocol systems, and can work with you to enhance and update legacy installations.

Our fire protection clients include private and public sector organisations – such as local authorities, educational establishments and NHS Trusts.

Gates, barriers and turnstiles

As well as being a visual and physical deterrent to unwanted visitors, gates and barriers offer a mechanism to control and manage access. They can provide a high level of reassurance particularly for residential customers who want to safely contain young children and pets within the boundaries of a property.

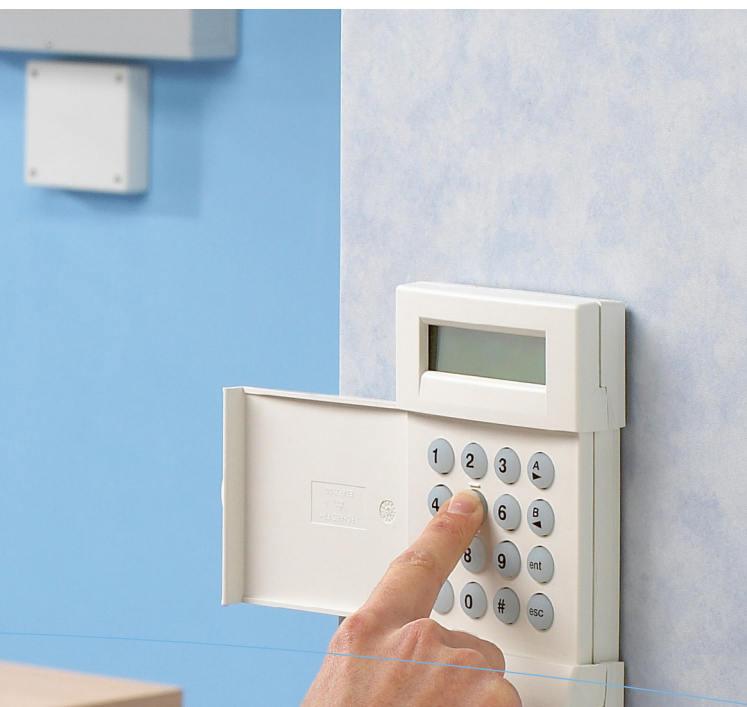
We commission and install a wide range of vehicle and pedestrian entry systems, including automated gates and rising bollards for car parks and lorry entrances, and turnstiles for construction sites, libraries, colleges, hospitals and large commercial premises.

We can assist with the production of bespoke designs for any physical barrier, and our engineers will always take into consideration the style and aesthetics of a property during installation. Our IT expertise also enables us to integrate gate technology with other existing access control or security devices.

Intelligent Building Control

As the technology within your home and business becomes increasingly sophisticated, Lewis Building Technology can integrate these disparate systems and devices to make your building smarter.

This highly-tailored service helps clients simplify the way they interact with the technologies around them, from distributed audio and video to heating and lighting, Voice-over IP communications to fire protection, security, access control and CCTV. Intelligent building control reduces energy consumption and costs by using systems only when you need them to be, and increases efficiency through the consolidation and simplification of system controls.



Maintenance services

Regular maintenance of your fire or security system by a qualified engineer is essential to ensure that the equipment is working properly and potential issues are pre-empted. Unfortunately, we often hear from people who have experienced poor service from their maintenance provider, having endured slow response to call-outs, appointments that are not kept, and bills for expensive remedial work that could have been avoided.

We pride ourselves on being different, by providing a level of service and value that exceeds customer expectations. Our maintenance packages are flexible and can be designed to suit your budget, and the recommendations for your system. And you don't have to worry if we didn't install the equipment on your site, we're happy to take over maintenance contracts for any fire or security system.

Because we understand how valuable your time is, we make it our priority to ensure maintenance visits run efficiently and cause no unnecessary disruption. Our dedicated Operations Team will liaise directly with you to advise when maintenance checks are due and arrange a convenient time for an engineer to visit.

To further enhance efficiency, our engineers are equipped with the latest PDAs (handheld computers) to facilitate direct and constant communication with the office. These devices also enable us to gather your feedback, and present you with an electronic report of work carried out within minutes of the engineers visit.



The team project managed the design and installation extremely well and it all came together seamlessly and without any disruption to our services.



John Wicks
Buckinghamshire County Council



Our commitment to you

Our reputation for friendly and efficient service is as important to us as our ability to design and install outstanding fire and security solutions.

Long-term investment in staff training and development has been rewarded by a dedicated and loyal workforce, enabling us to continuously fill promotions internally, and giving you the confidence that you will be served by an experienced team member with authority, initiative and a genuine desire to help.

We have also invested heavily in advanced communication tools and technology to ensure we deliver the most reliable, efficient and professional service in the industry. Our experience, dedication to customer satisfaction and innovative design solutions is reflected in a host of industry accreditations, most notably our success at the Security Excellence Awards on two separate occasions winning Best Security Installer and Best IT Initiative.



Chris Lewis Fire & Security demonstrates the highest level of professional service. They've given me complete confidence in their abilities, which in turn provides me with absolute confidence in our security systems.



Peter Woods
Bournemouth International Centre

A decorative graphic consisting of a grid of squares in various shades of blue, with two white wavy lines crossing the grid.

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