



the total package

customer Support



Versalift – The Total Package

Your **Versalift** equipment will provide many years of excellent service, but for those seeking the extra peace of mind we can offer full parts and service back up and contract plans.

Versalift offer the highest level of service to your customers and ongoing support for years to come. At Versalift we enjoy the backing of our global parent company providing us with the facilities and products to meet all your access requirements. Coupled with our commitment to customer service and skilled workforce dedicated to quality, this strength has made us UK market leaders in vehicle mounted access platforms and preferred suppliers to many major fleet users. With our expanded range of services, whatever your access requirement it pays to contact the professionals.

Sales

Whatever your requirement, we can provide you with the advice and products to best meet your needs.



- Approved Versalift parts sales. We can despatch most parts overnight.
- Refurbishment and remount of customer platforms

Also available are demonstrators and 'Ready To Go' mounts for urgent requirements.

www.versalift.co.uk

Training

Training services are available for your operators and maintenance personnel including:

- Operator training / IPAF certification.
- Demonstrator instruction
- Service schools
- Versalift technical training centre



Field Service

Versalift trained engineers provide national coverage for our own and other manufacturers products:

- Emergency repairs
- Service contracts and inspections
- Repair and Maintenance contracts



Workshop Services

Versalift's fully equipped facility at Burton Latimer provides not only mounting of new Versalift products, but also:

- Major repairs for ALL types of platform, including self-propelled
- Re-mounts to new vehicles including all design services by our in-house team
- Refurbishment of all types of platform including full paint facility





service dept.	01536	721	010	ext	1
parts	01536	721	010	ext	33
technical	01536	721	010	ext	32
service	01536	721	010	ext	34

Service Contracts

Maintenance contract

Features a twice annual on site service and inspection of Versalift equipment, including a thorough inspection and certification to meet LOLER standards, by an Versalift trained engineer. This includes all labour, travelling costs and routine service materials, plus reports and certification. Please note that contract is for Versalift equipment only, including connections to the vehicle, but not the carrying vehicle itself. Available over 1 to 7 years.

Repair & Maintenance

Covers all labour and materials to cover the repair and maintenance of the Versalift equipment, including the twice annual on site service and inspection of Versalift equipment, including a thorough inspection and the certification to meet LOLER standards, by an Versalift trained engineer. Also includes all labour, travelling costs, plus reports and certification, routine service and repair materials for the contract period. Exceptions include repairs necessitated by accidental damage, misuse or abuse. Please note that contract is for Versalift equipment only, including connections to the vehicle, but not the carrying vehicle itself. Available over 1 to 7 years.



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