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Bridge Interiors offers complete office refurbishment, providing bespoke interior design solutions for companies throughout the UK.

Having started out in 1972 as Bridge Ceilings Limited, with a small team of staff dedicated to delivering top quality work and exceptional service, we have continued to grow. Expansion is viewed as directly dependent on customer satisfaction and today that success is reflected in a professional workforce of 11.

In 2000 we achieved ISO 90021:2000 certification and a year later Bridge Interiors relocated to larger office premises in Coalville to accommodate rising demand and allow further expansion.

In 2005 we committed to Investors in People, to nurture full potential in our staff. Company fitters are all trained or accredited under the CITB Construction Skills Certification Scheme. On-going investment in new facilities has been enhanced by the expansion of network information systems, design facilities, broadband telecommunications and electronic data interchange facilities.

Through prudent business management we have sustained continuous growth and successfully emerged from a challenging period, fit for the future. In 2013 we enjoyed our best ever year, with a turnover of more than £2 million.





# Rob Jardine Managing Director

Having joined Bridge Ceilings as Contracts Manager in 1993, Rob's first responsibilities were organising contracts, costings and quotes.

Previously a self-employed sub-contractor working in the industry, he was primarily brought on board to lead the business in a new direction. This resulted in the emergence of Bridge Interiors and the move into office refurbishment.

Rob has extensive knowledge of the building industry, combined with excellent organisational skills, bolstered by his focused drive and vision for the future of Bridge Interiors.



## Neal Foot Commercial Director

Neal joined Bridge Interiors as Business Development Manager in 2002, having previously run corporate accounts for CPS Interiors for nearly eight years.

Following an outstanding initial 18 months, in which he swiftly surpassed his initial remit, he was promoted to Sales and Marketing Director in 2004 and has since continued to drive the business forward.

Neal has accumulated a wealth of knowledge of the industry and excels in his attention to detail and design flair. His diligent work ethic benefits every project he manages or oversees.



# Jason Read **Business Manager**

Jason has a wealth of office management experience and recognises the importance of customer service. With over 25 years combined business experience which includes working as a Project Manager and as an Operations Manager, Jason is no stranger to putting your business needs first and understands the importance of back office support.

Jason has a real passion for excellent service and building strong lasting relationships through open and honest communication. Highly organised he is a key part in coordinating the smooth running of the office.



## Gary Storer Director & Site Manager

Despite being a Company Director, Gary maintains a hands-on approach to projects and prefers to be actively onsite. His extensive knowledge of the construction industry is invaluable to the company.

Over the years, Gary has extended the strong network of clients, suppliers and contractors the company has forged sound relationships with, a factor that continues to prove to be a major asset to the business.

Gary also plays a vital part in mentoring younger Site Operatives, as well as co-ordinating all the projects he works on.



# Andy Dawson **CAD Designer & Estimator**

Andy has been with Bridge Interiors since June 2006 as company CAD Designer and Estimator. Andy is also responsible for running some of Bridge Interiors' projects, including costing and quoting.

With a degree in 3D design, specialising in furniture design, he previously worked for Roshal Space for over four years, as a CAD Designer & Estimator.

Andy's current role extends to producing 2D and 3D drawings, sourcing and ordering materials, arranging labour, producing works schedules and carrying out site surveys.



## Wayne Holten **Site Manager**

Eleven years at Bridge Interiors have seen Wayne Holten scale the company ladder to become a popular Site Manager for the firm.

He began his first job in 1998 with fitted furniture specialist Birch Bedrooms, where he undertook training in joinery and assembled carcasses. But Wayne's career really took off when he joined Bridge Interiors in 2003.

Over the years Wayne has set his sights on progressing with Bridge Interiors and today, as a Site Manager, he demonstrates strong people skills in building an excellent rapport with clients.



# Jan Barnes Sales & Marketing

Jan is the lynchpin for administrative support at Bridge Interiors, with a broad role throughout the business.

Having joined the company in 2009, she previously worked for pharmaceutical multi-national 3M Health Care in Loughborough, working her way up from a Junior Clerk, through Site Cashier to becoming a Senior Administrator.

Jan continues to provide unswerving support within the business, coupled with a firm commitment to customer service excellence.

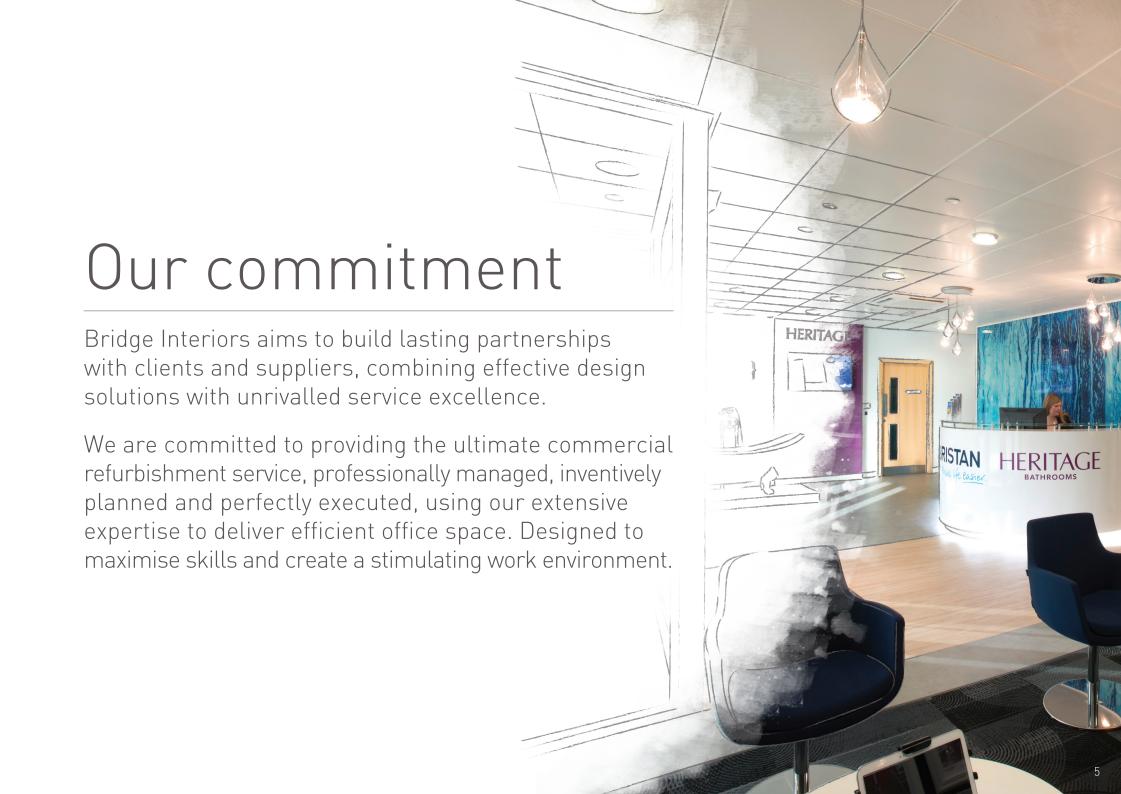


## Elaine Jardine Finance & Accounts

Elaine is responsible for the management of Bridge Interiors' Finance Department.

Her role is all-encompassing, covering a wide remit, from dealing with creditors and debtors, banking, issue and payment of invoices, processing payroll and timesheets, through to cashbook reconciliation, VAT returns and HMRC matters.

Elaine's strengths lie in her on-going commitment to her role, her superb organisational skills and the friendly, helpful approach she maintains in every situation.





Recognising how your surroundings can affect you, your employees and your clients is crucial to the running, and ultimate success of any business.

At Bridge Interiors we think it's essential you understand the way we approach every project in order to get to the heart of that very issue.

We're proud of the approach we take in helping clients make the most of their workspace. We believe it's this process and the methods we use to expand, manage and realise your company vision that makes us stand out from our competitors.

The right working environment should represent your brand values and the culture of your business. It should also reflect the ethos of your organisation, enhancing staff morale and inspiring customer confidence.





# Reinvent your workspace

### Perceiving your vision

Before any design or planning can begin we take time to listen to our clients and understand their vision. Our aim is simple: to make a positive impact in the workplace, from customer perception, right through to staff productivity.

Working closely with you from the outset, Bridge Interiors offers no-nonsense, candid advice, delivering a scheme designed to your individual expectations, progressing step by step through the process and guiding you from the initial brief to the achievement of your vision.

### Understanding your business

By understanding the requirements and relationships of your employees, we begin to formulate a picture of your priorities that will ensure you achieve your vision.

We visit your premises to gain a genuine feel for your business, absorbing the values, culture and ethos that make your organisation tick, as well as your ideas on how you see your workplace evolving.

We then carry out a detailed survey to gain full appreciation of your environment, including the size of the space; its day-to-day usage and the potential it has to better serve the needs of the workforce.

### Tailor-made for you

Bridge Interiors offers a bespoke, flexible solution, specifically designed to accommodate all your goals.

Sketching out and generating initial visuals of key areas within the workspace provides clear leads in the development of your project, also ensuring that the proposed planning scheme is fully compliant with health, safety and building regulations.

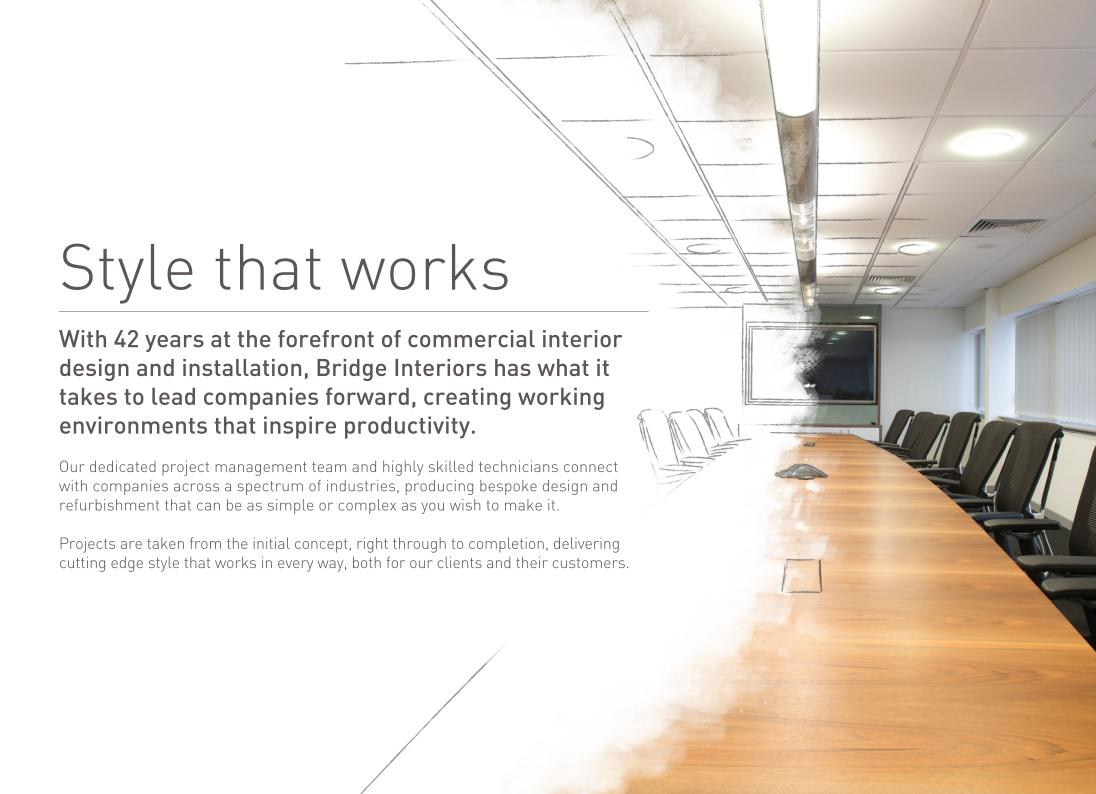
The result is an environment specially tailored to suit your needs, at the same time supporting your brand, culture and promoting the ethos of your business.

### Winning results

We then create a full 3D visual, representing the proposed design and overall concept for your working environment. A full schedule includes working drawings, elevations and detailed specifications. We also provide plans outlining the general office layout and final specification for the project.

We appreciate that budgets and deadlines are crucial and once the final 3D visuals and specifications are agreed, we'll estimate and discuss implementation costs and achievable completion dates. This process ensures your project is delivered on time and within budget.

Our experienced team of project managers and fabricators are there to support you throughout the entire project, ensuring a result that not only looks good, but also delivers a working environment that achieves all your aspirations.



## Client case studies

## Bridge Interiors

Having outgrown our existing Coalville office we were tasked with relocating the company to new premises in Loughborough that would suit the growing needs of our own staff.

With an open brief we developed contemporary, open-plan office space that perfectly reflects the exemplary service we guarantee every client – all completed to a stringent deadline of just four weeks.

A complete turnkey operation, the project spanned initial relocation, office design, refurbishment and the final installation. One of the highlights included the introduction of switch glass into the new reception area.

"Relocating our own premises presented us with the daily challenges that we already tackle with our clients. Our indepth experience enabled us to complete the project to our full satisfaction both ahead of schedule and within budget."

Neal Foot, Commercial Director







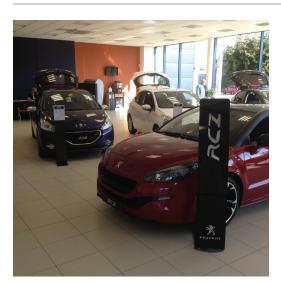


## Robins & Day, Peugeot

Peugeot motor dealer Robins and Day needed a striking new showroom to drive home the benefits of their latest models and it was Bridge Interiors who was their first choice to fulfil that brief.

The £80,000 refurbishment of the landmark premises in Derby, involved the installation of new ceilings throughout, ceramic tiled flooring and full redecoration. The bright and airy interior was designed to maximise every inch, enabling the Peugeot range to speak for itself, boosted by further electrical work that included revamped lighting, power and data systems.

As the customer's first port of call the reception counter was also given a contemporary new look, as were the showroom toilets. In addition, the showroom Managers gained gleaming new glass offices, reflecting the focus on light and space in this inviting contemporary environment.







## Charles Bentley

Bridge Interiors was commissioned to carry out a complete £250,000 commercial office refurbishment for Loughborough-based brush manufacturer Charles Bentley and Son Ltd; relocating to new larger premises designed to improve the working environment of their staff and allow for growth.

Working closely with the client to tight deadlines, Bridge Interiors was involved at the outset, from planning of the initial space, right through to its design and implementation. The project included the installation of all aspects of a fully functional office from concept to completion.

"The team at Bridge Interiors were very professional. They listened to all our needs and offered honest advice on what was realistically achievable. The result was a working environment that far exceeded our initial expectations."

James Bentley, General Manager







## Fanuc Robotics

Fanuc Robotics called on Bridge Interiors for the £1.2m renovation of the company's UK headquarters in Coventry. Innovation has been key to the success of this Japanese-run specialist in robotic solutions for the manufacturing industry.

This major project included total office and workshop refurbishment, including electrics, lighting, air conditioning and power, plus a new car park. The centrepiece was the state-of-the art refurbishment of the reception area and company conference room, featuring an eight-metre long boardroom table seating 24 delegates, plus a 90-inch display screen set into a bespoke cabinet with tea and coffee area.

"Bridge Interiors kept disruption to a minimum when carrying out the extensive total refurbishment of Fanuc's UK headquarters. The team were hardworking, reliable, very professional and a pleasure to work with."

Tom Bouchier, General Manager







## Bristan

Leading UK tap and shower specialist Bristan wanted to revamp the reception area of the company's state-of-the-art distribution centre at Tamworth. As a leading UK supplier of high quality bathroom fittings – estimated to supply around one in five UK homes – this was a showcase project for Bristan and creating the right image was their first priority.

The £45,000 project involved the design and installation of a flagship entrance. This included the removal of an outdated reception desk, seating and furniture and its replacement by a bespoke, refitted reception area, backed by stunning, full-height glazing and dramatic pendant lighting.

"The guys from Bridge were so professional when they recently updated our reception here at Bristan Group. They followed the designs to a tee and ensured that the work was completed on time, ensuring very little upheaval and mess."

Steve Duckhouse, Financial Controller







### The Best Connection

Flexible workforce provider, The Best Connection, continues to call on Bridge Interiors for the refurbishment of its branches. To date Bridge has delivered £250,000 of projects in more than 20 of the group's 70 UK offices.

The Best Connection supplies employment solutions to a variety of industries. A varied remit for Bridge Interiors has involved total refits, from stripping out premises, rewiring and plumbing, to the installation of solid and glass partitioning, suspended ceilings and flooring, complete with NIC-EIC inspection and testing and a five-year certificate.

"Working with Bridge Interiors' project manager Neal Foot and his excellent team, we know we are guaranteed only the best from start to finish, with top quality, reliable service and results every time."

Martin Thorogood, Premises Manager







## Cello Aviation, Gill Group

The Handsworth office of Cello Aviation gained a new lease of life, following a stylish refit by Bridge Interiors designed to reflect the company's high-flying image.

The luxury VIP jet hire specialist is part of the Gill Group. The refurbishment involved totally revamping the firm's building to create a bright, welcoming area with contemporary seating. Dividing walls of 10mm toughened glass were installed throughout the office accommodation, including the sales and marketing office, conference suite and Managing Directors boardroom.

"This was an important project for us, as we wanted flagship offices that would illustrate the top-flight quality of our business. Working with Bridge Project Manager Neal Foot and his team has been a pleasure, enabling a stress-free transition that will help take us to new levels of success."

Bal Takhr, Senior Operations Manager









In today's competitive business environment total professionalism is essential in winning trust and respect.

At Bridge Interiors we strive to ensure everything we do meets the highest possible standards across all issues of training, health and safety and corporate responsibility.

Over the years we have maintained a progressive approach geared to setting benchmarks within the trade, that make us stand out from the crowd. Our clients are confident in our strong position within the market, enabling them make the right choice.

# Affiliated Organisations

### Bridge Interiors is affiliated to the following organisations:

#### AIS

The Association of Interior Specialists (AIS) represents companies involved in every aspect of interior fit out. With a combined workforce of over 38,000, members carry out over 65% of the UK commercial interior fit-out and refurbishemt work, aiming to ensure standards and drive sustainability.

### **FSB**

The Federation of Small Businesses is the UK's largest campaigning pressure group, with 200,000 members. The organisation works to promote and protect the interests of the self-employed and owners of small firms.

### Komfort

Komfort is the UK's market leader in the design and manufacture of commercial glazed and solid partitioning, laminate, timber and veneered doors, movable walls and storage wall.

### LABC

LABC (Local Authority Building Control) is a not-for-profit, membership organisation representing all local authority building control departments in England and Wales, dedicated to promoting public sector expertise.

### NSCC

The National Specialist Contractors' Council (NSCC) brings together the common aims of specialist trade organisations in the construction industry and is the authoritative voice of Specialist Contractors across the UK.

#### **OFAS**

The Office Furniture Advisory Service (OFAS) offers impartial advice on office and contract furniture and related subjects, funded by its members.

#### SAFEcontractor

The safecontractor scheme is the fastest growing health and safety accreditation scheme in the UK, with more than 210 major clients and 20,000 contractor members across varied industries.

### Chamber of Commerce

Being a Chamber of Commerce member gives Bridge Interiors a voice in a fast moving, ever changing business environment. Invaluable services such as HR support and legal advice are available, operating alongside networking and marketing opportunities at regularly held events.

















## Qualifications & Policies

### Bridge Interiors adheres to the following:

### Health, safety & environmental policy

This policy statement ensures that, as far as reasonably practicable, the Company will adhere to the following specific requirements.

### Responsible suppliers

The Company will ensure that all suppliers utilised in matters relating to environment policy comply with the appropriate environmental health act and duties of care prevailing at the time.

### Policy of aims & objectives

It is the aim of the environmental management structure to minimise the generation of waste and to provide for the disposal of same, either by approved means of the principal contractor or by the regulations determined by local authorities of the company waste management consultant, should the former not be available.

In order to achieve this aim, the Company commits itself to the use of environmentally sound methods of work, as determined by the CITB construction skills certification scheme.

In so doing, the Company promises to minimise as far as possible, the risk of pollution with the agreed scope of works.

#### Risks assessment & method statements

It is the policy of the Company to establish and maintain a responsible risk assessment process complete with action plan on any hazards identified by the process.

### **Training**

It is the intention of the Company to train and inform the workforce of company procedures regarding environmental control policies and to provide the appropriate training in order to ensure competence in this area.

### Monitoring

The company project safety management controls will be used as a means of monitoring environmental controls.

It is the intention of the management structure to ensure a responsible monitoring process in its attempts to control environmental impact as a result of company scope of works.

It is the aim of this environmental policy statement to begin a process of application for certification of the company environmental status. Providing office refurbishments, design and relocation solutions to the commercial and public sector for over forty years.

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