



FieldInternational

Field International Ltd

Mission Statement

Our vision is to be:

"The premier supplier of mission critical programmes to our global customer base, being focused on, delivering quality, performance, value for money and exceeding customer expectations."

Quality Policy

The goals of our business are based on:

Exceeding customer satisfaction by maintaining the highest levels of product and services offered to our customers as standard practice.

Strive to obtain and sustain presence among leaders on both foreign and domestic markets in manufacturing for Aerospace & Defence sectors

By forging long term relationships and partnerships with our suppliers, this will support our policy of continuous improvement for productivity and quality of service.

Supporting and stimulating of our employee's creativity, their initiatives and responsibility for quality.

Our Core Quality Objectives are;

- To achieve our customer's order requirements, by understanding their expectations current legislations and ensuring regular communication allowing improvement of service through customer feedback.
- Maintain the highest standards of Quality, by a structured programme of continual improvement of our BS EN 9100 based Business Management Systems, this will be achieved by monitoring effectiveness of internal processes, and a stringent internal audit programme ensuring compliance at all times.
- To develop our long term and contract critical suppliers through a continual programme of supplier development by measuring and monitoring delivery and quality performance supported by supplier audits ensuring compliance to contract is maintained.
- Staff development is crucial to maintaining the highest manufacturing standards and customer service, this will be through the process of Personal Development Reviews which will in turn identify training needs and internal progression.

Bill Broome

Managing Director

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