## **Company Information**

**Hytrac Lifts Ltd** specialise in the supply, maintenance, modernisation and repair of all types, makes and sizes of lift installations. We are established members of the Lift and Escalator Industry Association and as an independent ISO 9001 registered company we have the benefit of being able to source the most suitable lift industry parts, at the most cost effective prices and at the best delivery dates.

We have a team of skilled engineers providing 365 days a year, 24 hour emergency call out service to our many clients. As many of our lifts are in environments where the lift is of paramount importance; our engineers recognise the need to provide a rapid response and solution to all call outs.

FREE Surveys and Quotations are available for all our services including:-

- ⇒ Service contracts to suit your requirements
- ⇒ ANY repairs and remedial work
- ⇒ DDA (Disabled Discrimination Act) upgrades
- ⇒ Supply and installation of stairlifts, platform lifts, service lifts and passenger lifts to your requirements
- ⇒ Upgrade of all interiors of existing lifts to suit your requirements
- ⇒ Upgrade of all mechanical and electrical parts

We currently service lifts ranging from single to multiple units and cover a wide spectrum of lifting equipment.

Our client base is also varied and incorporates both single unit locations and multiple locations.

When you have had time to consider our lift services we would be happy to discuss any current program of work you may require. Please visit our website for further information about Hytrac Lifts.

We look forward to hearing from you in due course, however if you require any further information please do not hesitate to contact us.

Email: sales@hytraclifts.co.uk Web: www.hytraclifts.com

Tel: 01530 832155

HYTRAC LIFTS LTD
Unit 9, Telford Way, Stephenson Industrial Estate,
Coalville, Leicestershire, LE67 3HE













#### Service

#### 24 Hour emergency breakdown service

Our 24 hour emergency breakdown service offers peace of mind with the knowledge that our engineers are available every hour of the day to put your lift back into service.

#### Preventative maintenance

Preventative maintenance is essential to ensure your lift operates safely and reduces the risk of unnecessary breakdowns. The frequency of service visits depends on how often the lift is used - high usage lifts may require more regular servicing.

#### Lifts from other manufacturers

We are responsible for the preventative maintenance and repairs and upgrades of all makes and types of lifts, many of which have been in operation since the 1940's. The work is carried out by our knowledgeable and experienced engineers.

#### **Experienced, skilled engineers**

To maintain your lifting equipment to the highest standards our experienced, skilled engineers receive ongoing technical and H&S training and are backed up by experienced supervisors and technicians.

#### The benefits of a service contract

- ❖ A fast, efficient response to breakdowns, 24 hours a day, 365 days a year
- Less breakdowns-lower running costs
- Detailed reporting keeping you up to date
- Service schedules to suit you
- \* Tailored contracts to meet individual requirements
- ❖ Peace of mind that your equipment is safe to use
- ❖ Whatever type of lift or contract you have we are available 24 hours a day 365 days a year

Telephone: 01530 832155 Fax: 01530 832154 Email:sales@hytraclifts.co.uk





## Repairs

#### Rapid response quotation service

If your lift is out of action we recognise the importance of a fast repair service. This is achieved due to our fast access to many part suppliers and our extensive range of in stock parts. A quotation can be prepared the same day in many cases for your approval.

#### Contact Hytrac for a price

We have an extensive database of costs for most minor repairs to Lifts which has been built up over many years, this allows us to provide a fast quotation from a telephone enquiry which can then be confirmed by mail or email if required.

#### 24 Hour emergency breakdown service

Our 24 hour emergency breakdown service offers peace of mind with the knowledge that our engineers are available every hour of the day to put your lift back into service.

#### Lifts from all manufacturers

We carry out repairs and upgrades of all makes and types of lifts, many of which have been in operation since the 1940's. The work is carried out by our trained knowledgeable and experienced engineers.

#### Experienced, skilled engineers

To repair your lifting equipment to the highest standards our experienced, skilled engineers receive ongoing technical and H&S training and are backed up by experienced supervisors and technicians.

**Remember** you don't need to use your lift maintenance company to carry out your repairs. It can be more cost effective to use Hytrac to carry out your repairs as some companies provide low cost maintenance but charge inflated prices for repairs and callouts.

Hytrac's repair service

- A fast, efficient response to breakdowns, 24 hours a day, 365 days a year
- A quick quotation service for repairs
- ISO 9001 UKAS approved quality system
- \* Repair booking schedules to suit you
- Peace of mind and a 12 month guarantee on completion
- WHATEVER TYPE OF LIFT YOU HAVE we are available 24 hours a day 365 days a year

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## Modernisation

Major refurbishments of lifts are implemented for a variety of reasons such as upgrading lifts to meet new regulations or simply replacing old equipment.

Hytrac will help with all aspects of Health & Safety, the latest legislation and the responsibilities of lift owners/managers to enable them to meet requirements.

Upgrading your existing equipment can provide reliability, safety, aesthetic and energy saving improvements which can include:

- · New control systems
- Indicators
- Push buttons
- New door operators
- · New lift car interiors
- H & S improvements
- \* DDA (Disability Discrimination Act) upgrades
- · New or Improved lighting
- · Car top controls
- Improved access

#### What type of lift and where?

Hytrac provide be-spoke solutions to refurbishment, to suit the individual needs of each project. Highly trained engineer's regular work on most types of lifts from all manufacturers.

We carry out major lift refurbishment work throughout the UK.

#### Only the best will do

As we are an independent lift company we are not limited to one choice of product and so have a vast range of equipment which can be selected from the market place to suit your individual project.

As we only use approved suppliers you can be assured that only the best components are selected to suit your equipment.

#### **Future proof**

We believe that it is in both ours and our clients interest to ensure that the products we fit are the best available on the market and are future proof.

The equipment we fit can be maintained by any lift maintenance company and no specialised tools are required which tie the client to the installer.

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## New Lift Installation

Its simple Hytrac have the right lift for the right job at the right price. This can only be achieved through experience in the industry.

#### Service lifts / dumb waiters

Hytrac supply and install the latest units manufactured to suit all environments including hotels, bars, restaurants etc these can be fitted in just one day in some cases.

#### **Goods lifts**

Hytrac install goods lifts and goods passenger lifts which are designed to exceed the lifts load carry capacity to ensure both strength and reliability.

#### Passenger lifts

There are so many lift packages out in the market today that it gets confusing and we always get the question "Well what do we really need." Our installation team can advise on the best lift for the application whether it be a residential home or a high rise hotel complex.

#### Experienced, skilled engineers

To install your lift equipment to the highest standards our experienced, skilled engineers receive ongoing technical and H&S training and are backed up by experienced supervisors and technicians.

**Remember** We also offer the full backup service which includes maintenance free for the first year, 24 hour 365 days a year breakdown service and a rapid response to repairs.

Hytrac's new lift installation service

- A fast, efficient response to enquiries.
- A quick quotation for standard lifts.
- ❖ ISO 9001 UKAS approved quality system.
- Installation schedules to suit you.
- Peace of mind and a 12 month guarantee on completion.
- 12 months free servicing on completion.
- We are available 24 hours a day, 365 days a year

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## What type of maintenance contract do I need?

We offer three main types of maintenance and repair agreement, all designed to cater for a variety of needs with the flexibility to be tailored to suit your exact requirements.

| Bronze | Our basic contract to ensure safety and best performance of your lifts.                                  |
|--------|--|
| Silver | Benefits of the bronze plus replacement and repair of minor components.                                  |
| Gold   | Comprehensive covering replacement and repair of major components and including callouts for breakdowns. |

We can recommend the most suitable type of contract for your lift equipment based on the passed performance and history of the lift as well as our experience of the type of lift equipment.

#### **National Maintenance Contracts**

If you manage lifts throughout the country Hytrac can offer a single friendly point of contact to deal with any problems and take away the frustration of getting jobs sorted faster.

From a central location we can:

- Log and allocate breakdowns 365 days a year/ 24hr.
- Deal with any queries and requests for information.
- Co-ordinate repairs with any program of works.
- Provide recommendations to reduce breakdowns and use of energy.
- Log LG1s and Insurance Reports.

We are currently working with companies from all sectors of the economy and industry, such as facilities managers, city councils, leading retailers, leisure chains, manufacturers, property companies and housing associations.

#### **Supplementary Tests**

We can carry out all your Supplementary Tests and issue certificates, no matter what make of lift you own.

Our engineers will carry out the tests in accordance with SAFed guidelines, in addition to adhering to safe working methods at all times.

#### Repairs

Our repair service will assist you in keeping your lift in excellent condition while improving its reliability and thus its usefulness to you.

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## Pin me on the notice board for when you need me

## Lift maintenance and repairs any lift any time









# Hytrac Lifts Ltd

01530 832155

| My maintenance contract is due for renewal on (please enter date or just month and year) |
|--|
|  |
| I have been quoted for the following -   |
| lease provide me with a price for comparison.  |
| would like a price for comparison Contact me to discuss my requirements                  |
| Go Compare! Faxback  |
| 01530 832154   |
| lame:  |
| Company:   |
| elephone :   |
| mail:  |
|  |