



SPIROFLOW

CONVEYING & BIG BAG HANDLING SOLUTIONS

at your service

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After Sales Service



We are firm believers that after-sales support and service are an essential part of our customer relationships. Cut-backs in maintenance crews and engineering departments mean you may now need to rely more than ever on suppliers of equipment to provide support for the operational life of the equipment. Spiroflow strives to provide this support, whether you have purchased a single flexible screw conveyor or a complete turnkey powder handling scheme. Whatever your needs, our service department is here to offer technical advice and swift reaction to breakdown calls.



Spare Parts



Standard spare parts are ex-stock and can be dispatched within 24 hours by overnight carrier or by airfreight. We do however try to encourage customers to protect their own interests by carrying essential and especially non-standard spares. Picture this, your product runs 24/7, the spiral in that 10 year old conveyor finally fails during the night shift on a Friday. The loss of production whilst waiting until Monday morning would be disproportionate to the cost of carrying the appropriate spare part.



Installation and Commissioning >

'Spiroflow' equipment only leaves our factory after rigorous inspection, however, by its very nature, large conveyors and big bag handling systems often have to be disassembled for shipping and/or for installation. Furthermore, every piece of equipment has to be connected to the power supply and, more often than not, integrated in to a process control system. Although, comprehensive installation, operating and maintenance manuals are provided for every contract, you could not wish for more peace of mind than by having Spiroflow mechanical and electrical engineers install and commission your equipment. Installation and commissioning by our engineers will ensure trouble free start up and will validate your guarantee.



Service Contracts >

For the ultimate in peace of mind and trouble-free operation, particularly for those customers who have purchased complete powder handling systems, our service contracts offer planned maintenance and the replacement of wear parts at the optimum time. Our engineers will discuss your application and operating conditions with you and then prepare a detailed maintenance schedule for your consideration. Where appropriate, our service contracts can include for bonded stocks of strategic items to be held on your premises. This will ensure immediate availability in the event of unforeseen damage caused by tramp material getting in to the system for example. Customers with service contracts will always command the highest priority.



Your Contacts at Spiroflow:

For installation, commissioning and after-sales service please contact Jeannette Carter.

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For spare parts please contact Sandra Jones.

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Our Product Range



Flexible Screw Conveyors

Economical and versatile conveyors for a multitude of products and applications. Only one moving part, low maintenance, easy to clean, consistent, gentle feed. Optional mobile base.



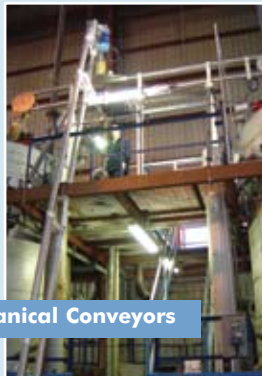
Pneumatic Conveyors

Positive pressure and vacuum conveying systems designed to pharmaceutical and food standards, easy to clean and offering minimal product degradation. Ideal for torturous routes. Vacuum systems can have suction wands to empty open top bins and kegs.



Bulk Bag Fillers

Dust-free filling of 200-2000 kg sacks with liner inflation, compaction/ deaeration device for stable load. Can be adapted for different sack sizes or filling drums, rigid bins and octabins.



Aero-Mechanical Conveyors

Ideal for vertical or angled conveying of a wide variety of products, even friable, fibrous or cohesive ones. High throughputs and total batch transfer.



Bulk Bag Dischargers

Wide range of standard models, plus loss-in-weight, integral hoists, bag massagers, spout & liner control, mobile frames. Advanced, patented features for total containment of dusty, hazardous and poor flowing products.



Sack Packers

A full range of models is available for the efficient and reliable packing of any kind of dry product in 25 to 50kg sacks.



Sack Emptiers

Minimising dust during sack emptying operations is essential for compliance with ATEX and other factory regulations. We offer a full range of sack tip stations with integral dust extraction and sack disposal options.

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Superior by design, outstanding in performance



Systems Engineering

Rarely does anyone want an off the shelf conveyor, bulk bag filler or bulk bag discharger. By far and away the majority of our customers require some degree of customised design. Whether it is just the addition of a simple hopper or the integration of our equipment into a fully operational turn-key system with controls to meet the highest level of the ATEX requirements, we can meet the challenge.